

Managing Director – Cybersecurity, Governance & Risk

Executive cybersecurity and operational risk leader with an MBA and 20+ years' experience across global financial institutions including TD Bank, RBC, and Scotiabank. Expert in translating risk into board-level strategy & enterprise action

Cybersecurity Leadership – Operational Risk Management – Executive Governance & Reporting – Regulatory Compliance Strategy

Charismatic, strategic, and forward-thinking cybersecurity executive with global experience across Canada, Latin America, and the U.S., specializing in enterprise-wide Governance, Risk, and Compliance (GRC) programs. An authority in leading first-line cybersecurity functions, transforming control environments, advancing audit outcomes & aligning cybersecurity strategy with business goals. Recognized for bridging the gap between technical teams, risk officers, and executive leadership—driving ownership of risk through control design, robust metrics & executive engagement. Specialist in integrating enterprise frameworks (SOX, OSFI, NYDFS) and developing scalable risk analytics to support decision-making across the Three Lines of Defense. Committed to embedding resilient cyber strategies, enhancing operational maturity & supporting secure innovation.

- Cybersecurity Strategy
- Operational Risk Management
- Cyber Risk Governance
- Cross-Border Cyber Risk Programs
- SOX & Internal Audit Leadership
- Governance, Risk & Compliance (GRC)
- Enterprise Risk Frameworks
- Executive Risk Reporting
- Risk Culture Transformation

Key Academic Accolades: Master of Business Administration (MBA) | Microsoft Certified: Azure Fundamentals | CRISC, Certified in Risk and Information Systems Control – ISACA | CISSP, Certified Information Systems Security Professional | CISM, Certified Information Security Manager – ISACA | Cybersecurity: Managing Risk in the Information Age – Harvard

PROFESSIONAL EXPERIENCE

DIRECTOR – GOVERNANCE, CONTROL, REPORTING Company Name, Toronto, ON

2025-present

Leveraging excellence in cyber risk governance, control transformation, audit readiness & executive risk reporting, appointed to lead the Governance, Control, and Reporting function across TD's Business Banking, Wealth Management, and Insurance Technology divisions. Executive liaison for cybersecurity risk alignment – led 1LoD risk delivery across 400+ critical systems.

- Partnered with senior technology executives to execute enterprise-wide cybersecurity and tech risk programs—maintaining KRI thresholds through root cause analysis and systemic mitigation of emerging threats.
- Delivered scalable, self-service reporting capabilities that enhanced enterprise visibility, accountability & decision-making.
- Oversaw First Line of Defense operations during SOX and internal audits, advancing early detection & proactive self-disclosure of control gaps—resulting in sustained satisfactory audit performance & zero material high-risk findings.

ACHIEVEMENTS SNAPSHOT

★ Drove alignment between executive leadership and operational risk functions by translating complex risk exposures into strategic business language, enabling informed decision-making and integrating risk mitigation into technology roadmaps across multiple business lines.

Key Impact: Advanced risk culture transformation – aligned control strategy with enterprise risk frameworks. Strengthened audit outcomes, improved stakeholder engagement, and enhanced first-line ownership of cyber risk.

OTHER RELEVANT EXPERIENCE

Director BISO, Canadian Personal Banking (Commercial Platforms) / Company Name, Toronto, ON

2021-2025

Drawing on deep expertise in cybersecurity governance, technology risk management & executive engagement, was appointed Director, BISO for Canadian Personal Banking Commercial Platforms. Oversaw enterprise-level cyber and tech risk programs across 400+ platforms, embedding control excellence and proactive risk culture in a complex agile-at-scale environment.

- Directed BISO and Risk & Control functions across the commercial banking technology ecosystem. Led identity and access remediation programs, resolving high-risk audit findings while embedding sustainable practices around custodianship.
- Developed a Tableau-based self-service risk dashboard, empowering platform teams with real-time visibility, which contributed to the division maintaining a "Green" risk rating—only such designation across Canadian Personal Banking.
- Provided strategic input into enterprise cyber standards and led secure-by-design efforts for major initiatives.

Key Contributions

- **Cyber Risk Leadership & Governance** – built and matured integrated risk and control programs within the BISO function, delivering measurable improvements in cyber risk posture, operational resilience, and stakeholder accountability.
- **Innovation in Risk Analytics** – pioneered an enterprise-wide risk dashboarding capability in Tableau that enhanced transparency, drove performance, and supported business-led ownership of cybersecurity obligations and accountability.

Senior Manager (Operational & IT Risk Corporate Systems) / Company Name, Toronto, ON

2017-2021

Brought on board to build and lead a comprehensive Operational and IT Risk Management Program for Corporate Systems, spanning over 200 enterprise-wide applications. Provided enterprise risk leadership, program design, and strategic advisory across multiple domains including HR technology, Financial Crimes, Risk Tech, and Digital Workplace systems.

- Led the design and implementation of a new enterprise-wide risk governance framework that enhanced executive accountability and shifted the organizational mindset from reactive compliance to proactive risk ownership.
- Partnered with cybersecurity and compliance teams to support NYDFS controls, secure Workday rollout, Windows 10 migration, and the enterprise-wide transition to secure remote work during the pandemic.

Key Contributions

- **IT Risk Governance and Program Development** – built and scaled RBC's Corporate Systems risk framework, embedding risk ownership within first-line teams and strengthening governance for over 200 applications.
- **Strategic Advisory and Transformation Support** – provided operational risk guidance across regulatory programs and digital initiatives, influencing enterprise-level decisions in cyber control design, data protection, and platform migration.
- **Risk Analytics Innovation** – pioneered a Tableau-based enterprise risk analytics dashboard that enhanced IT risk visibility and control monitoring; selected as a high-potential innovation in the RBC Amplify Challenge

Senior Manager – IT Risk Manager International Banking Information Technology / Company Name, ON

2015-2017

Handpicked for a promotion to lead international cybersecurity and IT risk engagements across Latin America, partnering with senior executives to deploy enterprise risk programs aligned with both global strategy and regional regulatory frameworks.

- Directed regional implementation of cybersecurity roadmaps tailored to local risk appetites and business models.
- Assessed third-party vendors for cyber risk posture/contractual compliance, mitigating operational threats in high-risk jurisdictions. Built relationships with regional IT and compliance teams to advance secure technology enablement.
- Led in-country third-party assessments, developed risk indicators, and aligned intelligence with executive reporting.

Key Contributions

- **Cybersecurity Governance & Compliance** – demonstrated expertise in executing risk management programs within multinational environments, ensuring compliance with local and international regulatory mandates.
- **Strategic Program Design & International Leadership** – contributed to long-term enterprise risk strategies while honing cross-cultural leadership, positioning for senior executive cybersecurity roles requiring international scope.
- **Global Risk Metrics** – built KRIs/KPIs to monitor cyber threats in LATAM, integrating insights into global dashboards.

EARLIER EXPERIENCE

Senior Manager Global Wholesale Technology – Security Advisory Services / Scotiabank, Toronto, ON (2013-2015)
Senior Security Advisor & Relationship Manager Wealth Management (Asia Pacific) / Scotiabank, Toronto, ON (2010-2013)

PROFESSIONAL DEVELOPMENT

Thunderbird, School of Global Management & Instituto Tecnológico y de Estudios Superiores de Monterrey
Master of Business Administration (MBA) – Specialization in International Business

Universidad de Lima, Peru – **Bachelor's Degree in Systems Engineering**

ADDITIONAL TRAINING/CERTIFICATIONS

Microsoft Certified: Azure Fundamentals | CRISC, Certified in Risk and Information Systems Control – ISACA | CISSP, Certified Information Systems Security Professional | CISM, Certified Information Security Manager – ISACA

Cybersecurity: Managing Risk in the Information Age – Harvard | ISO 27001 Information Security Management Systems Implementation, British Standards Institute | Engineer in Systems Engineering, Universidad de Lima, Peru